

Texas EMS Conference 2020 - Virtual

What You Need to Know

1. Our technicians suggest using a laptop or desktop computer to access Texas EMS Conference 2020 - Virtual. Phone or tablet connections and browsers may not be compatible, especially for CE tracking metrics.
2. Our technicians suggest using a hardwire internet connection whenever available. You can usually plug directly into to your modem or cable router.
3. No way to hardwire your connection? WiFi can also work, and a speed test will be on the Virtual Conference home page to help determine if your WiFi will support the video sessions.
4. If you lose connection, you will be logged out. Simply log in again to that session as quickly as you can.
5. Our technicians strongly suggest using the latest version of **Chrome** as your internet browser. You can check to see that you have the latest version of Chrome by clicking the button with three vertical dots at the top right of the Chrome page. If you need an update, "Update Chrome" will be in the dropdown menu.
6. Don't have Chrome? **Microsoft Edge** is the next best option.
7. Please be aware Virtual Private Networks (VPNs) and firewalls may impede your access to the site and will definitely interfere with tracking you for CE credits. You must allow cookies and tracking so we can establish your virtual footprint, verify your participation and award CE credit for sessions you attend.
8. To enter the Texas EMS Conference 2020 – Virtual platform (each day), you will be asked to login using your email and password. This should be the same email you provided during registration. In addition, when you begin EACH prerecorded lecture, you will be asked for your name and email. Again, please enter the same name and email used for registration each time to assist with accurately tracking your CE attendance. Imagine this is the same as showing your badge at the door.
9. Texas EMS Conference 2020 – Virtual will track your CE hours based on log-in times and time of each lecture viewed. You will sign in to each lecture you want to attend, note the CE credit statement and the virtual platform will capture and track your digital footprint.
10. During the conference, access to each video session will stop five minutes after the scheduled session end time. **Be aware:** If you start a video late or pause too long during video playback, you may not be able to finish the video during the session time, and you may not qualify for CE credit.
11. Instructors will be available via live text chat to answer any questions any time during the lecture. Be professional! Moderators WILL remove anyone for inappropriate behavior and CE credit will NOT be awarded.
12. **All times listed are in Central Standard Time (that's Texas time!).**
13. Be sure you click the evaluation button after each lecture. We appreciate your feedback as we continually strive to make each year better for you!
14. Do not log completely out of the Texas EMS Conference 2020 – Virtual site or close the browser window, as that WILL interfere with your CE tracking. If you are directed to another window or another tab, remember to keep the main platform open. You can be tracked only as long as you are logged in to the virtual platform.
15. If you are attending a pre-conference class, or one of the few live sessions during the conference and are directed to click on a link, do not close the main conference window. If you go to a separate site (such as Zoom) for the education, it should open a new window. If we cannot track you on the conference site, you will not receive credit.
16. Having trouble? Please use the **Tech Support** button. Tech support staff will be available during each pre-conference class, lecture and interactive workshop.
17. You will receive continuing education credits, up to 22 hours, for every class in which you are present at least 50 minutes for a one-hour credit (per DSHS rule).
18. You will receive continuing education credits for the **first** 22 hours you complete. Keep that in mind when choosing the order in which you view the video lectures (during conference and also for video-on-demand).
19. For NREMT purposes, the lectures you attend with **live chat** are considered in-person CE. The video-on-demand sessions count as distributive (online) education.
20. There are five hours of nursing continuing education, available only as live presentation. Please note there are additional requirements to receive nursing continuing education, so watch the chat box for details. The nursing lectures may be taken for EMS continuing education through April 30 as distributive education.
21. You can download your CE certificate from the conference beginning on December 10, 2020, and can be retrieved until November 18, 2021.
22. Video-on-demand will be available starting November 30, 2020. You can receive up to 22 total hours of continuing education credit between the virtual conference (Nov. 23-25, 2020) and April 30, 2021. Continuing education analytics will be downloaded on the last day of the month from December through April. You may access the previous month's continuing education credits by the 10th of each month.